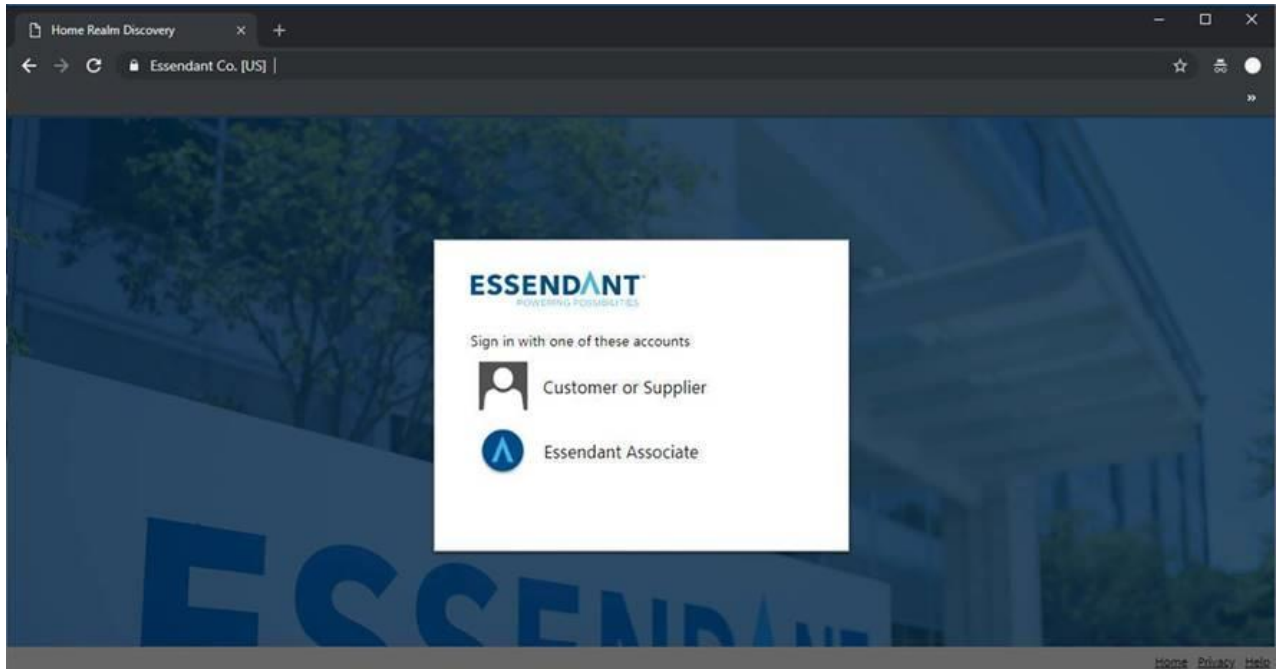


On December 8<sup>th</sup>, 2018, Solutions Central and Empower Central will be updated to provide enhanced single sign on security. With this update, there will be some changes to the log in process. Please review the screen shots and descriptions of the changes below.

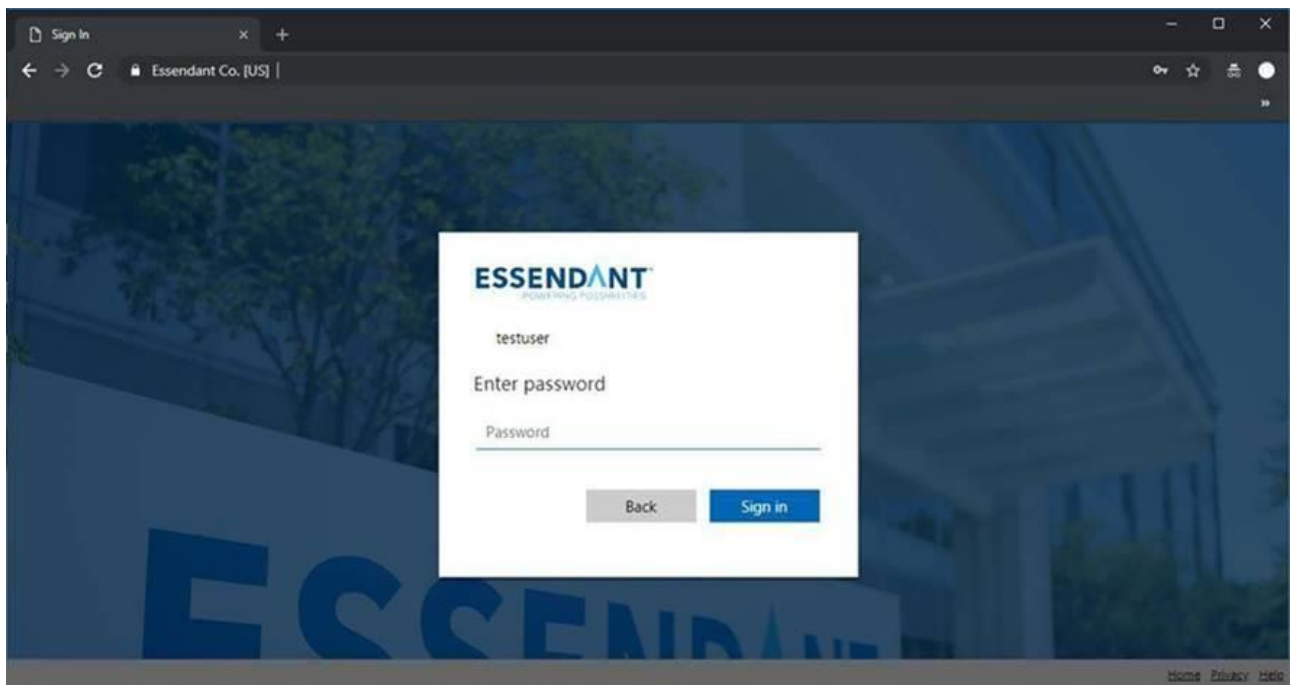
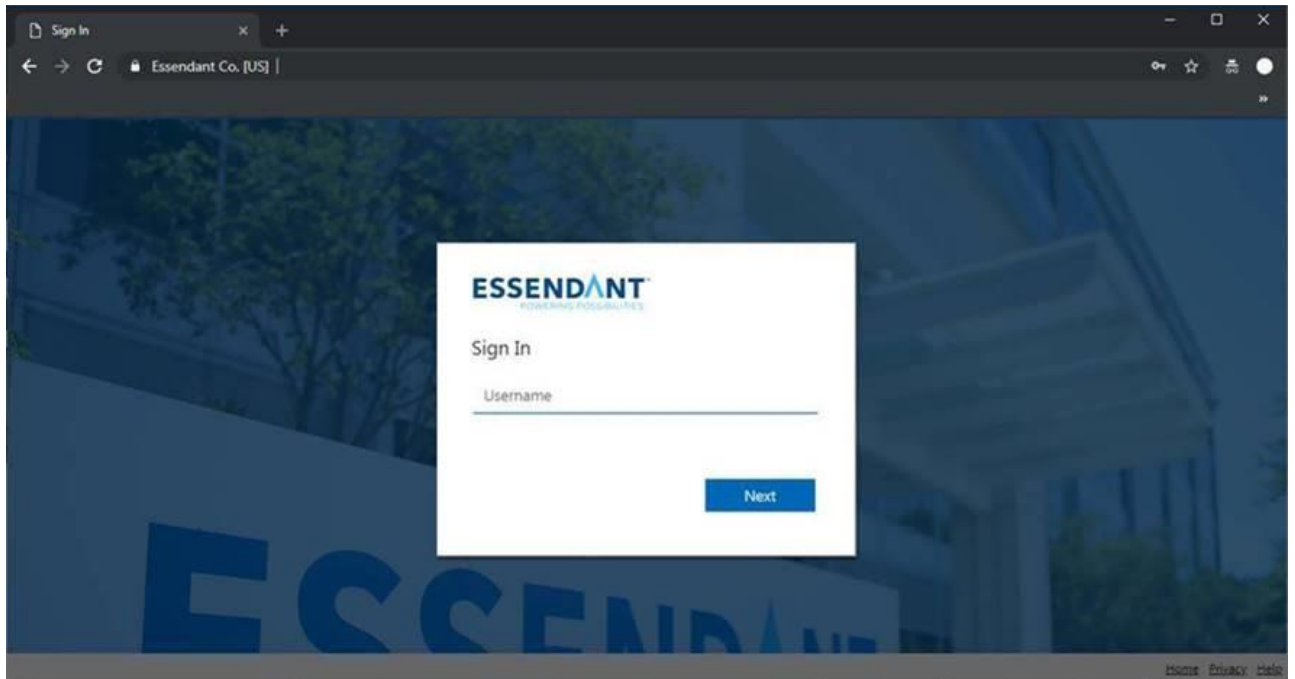
1. Home Realm Discovery Page

- This Page may or may not display depending on the browser and browser settings. If this page does appear, it will happen once every 180 days.
- Clicking on the Customer or Supplier will open the Username and Password screens



1. Login Changes

- You will be prompted to enter your username. Once you click next, you will be prompted to enter your password
- Once you enter your password, click sign in.



## 2. Login Errors

- If you enter invalid login credentials, you will be presented with an error message. The system will append "twz\" in front of your username that was entered. If the username is correct, click next, then enter the correct password. If the Username is incorrect, you will need to enter the correct username, click next, then re-enter the password. (You will not need to include the twz\ when re-entering your username).

